

# Process Alerts

January | 2018

Responsible Committee: **Quality Committee**

Date Effective: January 2018

Author: **Dr Sarah Donald**

Supersedes:

Next Review Due: **January 2019**

## **Safety Alerts Process:**

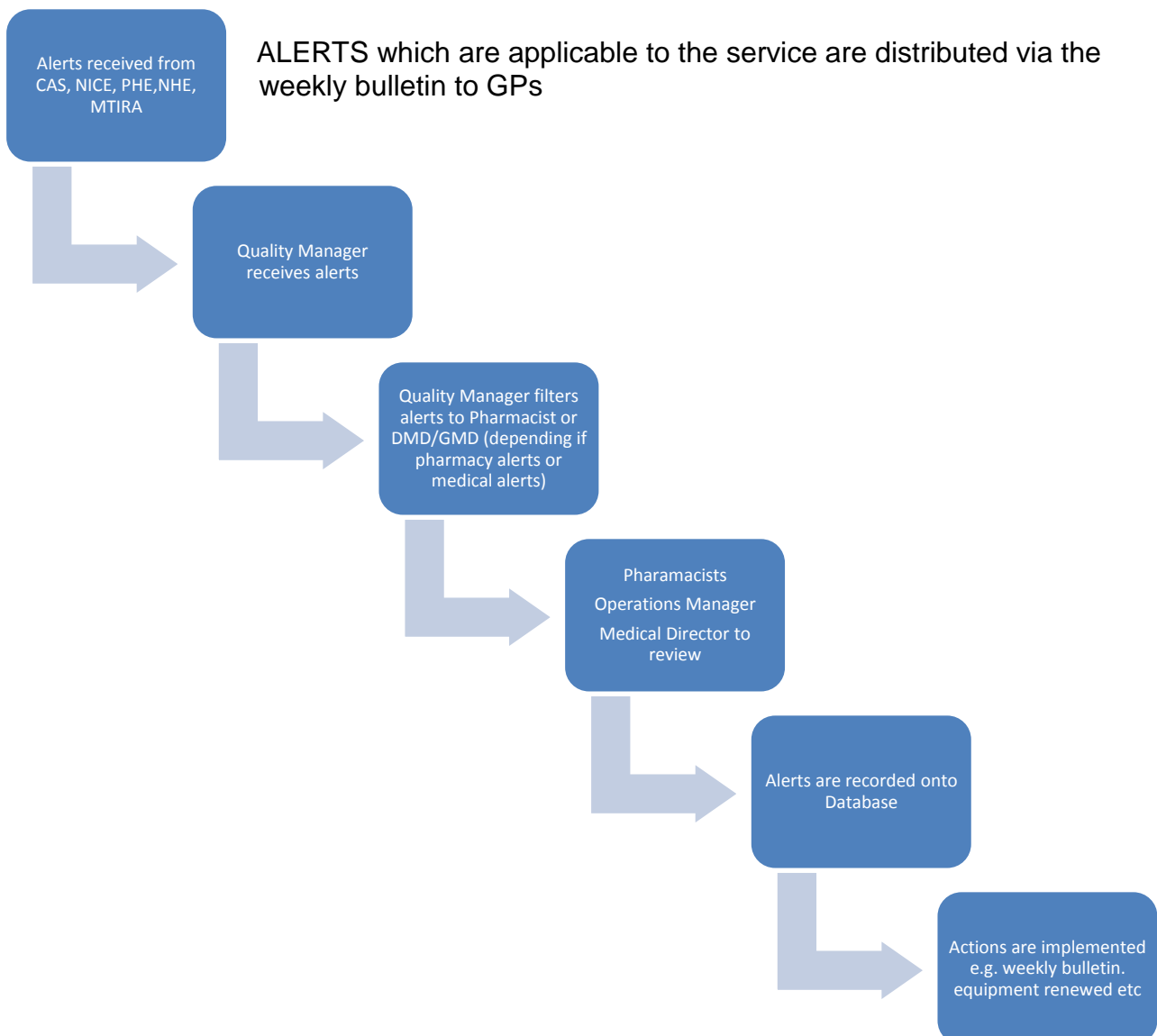
CAS, MHRA, SWL PrimaryCare, NHSE and NICE updates are received in a shared outlook inbox [SELDOC.safetyalerts@nhs.net](mailto:SELDOC.safetyalerts@nhs.net).

Multiple access for this inbox is available across the Clinical Governance team including the Group Medical Director, Chief Pharmacists, and Quality Manager. Access to this inbox can be enabled through the IT department.

Quality ALERTS are reviewed on a weekly basis and recorded on an electronic database where reviewed data and actions undertaken is recorded. The below alerts are check for appropriateness and verified before determining suitable actions:

Quality Manager sends:

- Medicine Alerts to Chef Pharmacists
- Equipment Alerts to Operations manager
- Clinical Alerts to Deputy Medical Director



**2018 Alert Data Base:**

A copy of 2018 Electronic Data base is attached. No Alerts have been applicable to the OOH service this year.

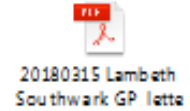
Reference	Alert Title	Originated By	Issue Date	Status	Action
<b>NOVEMBER</b>					
EL (17)A/12	DRUG ALERT CLASS 2, ACTION WITHIN 48 HOURS, PFIZER IRELAND PHARMACEUTICALS, LIPITOR (ATORVASTATIN) ...	MHRA Drug Alerts 27-Nov-2017		Issued	N/A
MDA/2017/034	ThermoScientific™ Oxoid™ CAZ10 CEFTAZIDIME, CT1629B Antimicrobial Susceptibility Test Disc – Conce ...	MHRA Medical Device Alerts	23-Nov-2017	Issued	N/A
EFA/2017/005	Unbranded LED decorative lighting chains, model CL100: risk of electric shock due to inadequate cons ...	NHS Improvement Estates and Facilities	21-Nov-2017	Issued	N/A
EL (17)A/10	DRUG ALERT CLASS 4: KYOWA KIRIN, BLEO-KYOWA (BLEOMYCIN), PL 16508/0046	MHRA Drug Alerts	13-Nov-2017	Issued	N/A
CEM/CMO/2017/005	Safe transfusion practice: use a bedside checklist	CMO Messaging	09-Nov-2017	Issued	N/A
NHS/PSA/D/2017/006	Confirming removal or flushing of lines and cannulae after procedures	NHS Improvement	09-Nov-2017	Issued	N/A
<b>DECEMBER</b>					
MDA/2017/037	AlterG Anti-Gravity treadmill, model M320, used for rehabilitation after surgery – unexpected surge ...	MHRA Medical Device Alerts	21-Dec-2017	Issued	N/A
MDA/2017/036R	Syringe pumps - required user actions in the event of PL3 alarm to prevent risk of interrupted infusion.	MHRA Medical Device Alerts	20-Dec-2017	Issued	N/A
MDA/2017/036	Syringe pumps – required user actions in the event of PL3 alarm to prevent risk of interrupted infusion	MHRA Medical Device Alerts	20-Dec-2017	Issued	N/A
MDA/2017/035	Nasogastric (NG) feeding tubes – recall due to risk of neonatal or paediatric patient choking on ENF ...	MHRA Medical Device Alerts	19-Dec-2017	Issued	N/A
EL (17) A/14	DRUG ALERT CLASS 4, FOR INFORMATION, WOCKHARDT UK LTD, CO-AMOXICLAV 1000MG/200MG POWDER FOR SOLUTION ...	MHRA Drug Alerts	19-Dec-2017	Issued	N/A
CEM/CMO/2017/006	Influenza Season 2017/18: Use of antiviral medicines	CMO Messaging	19-Dec-2017	Issued	N/A
DDL_Gadolinium-Contrast-Agents-R	Gadolinium contrast agents and risk of tissue accumulation—removal of Omniscan and intravenous Magne ...	MHRA Dear Doctor Letter	13-Dec-2017	Issued	N/A

EFA/2017/006	Supply of CNA 2000 pipeline gaskets: presence of asbestos	NHS Improvement Estates and Facilities	07-Dec-2017	Issued	N/A
EL (17) A/13	DRUG ALERT CLASS 4: SHIRE, BUCCOLAM OROMUCOSAL SOLUTION PRE-FILLED SYRINGES 2.5 MG, 5 MG, 7.5 MG AND ...	MHRA Drug Alerts	07-Dec-2017	Issued	N/A
<b>JANUARY</b>					
NHSI/2018/001	Reporting of Defects and Failures and disseminating Estates and Facilities Alerts	NHS Improvement Estates and Facilities	25-Jan-2018	Issued	N/A
MDA/2018/003	In vitro fertilisation (IVF) and assisted reproduction technologies (ART) products – precautionary m ...	MHRA Medical Device Alerts	22-Jan-2018	Issued	N/A
MDA/2018/002	All Philips HeartStart MRx monitors/defibrillators – significant delay in the supply of batteries	MHRA Medical Device Alerts	15-Jan-2018	Issued	N/A- discussed with Ops Manager.
MDA/2018/001	Pacemakers and CRT-P - oversensing of minute ventilation sensor signal leading to risk of syncope an ...	MHRA Medical Device Alerts	12-Jan-2018	Issued	N/A
NHS/PSA/W/2018/001	Risk of death and severe harm from failure to obtain and continue flow from oxygen cylinders	NHS Improvement	09-Jan-2018	Issued	N/A
EL (18) A/01	DRUG ALERT CLASS 2, ACTION WITHIN 48 HOURS, WINTHROP PHARMACEUTICALS UK LIMITED TRADING AS ZENTIVA, ...	MHRA Drug Alerts	03-Jan-2018	Issued	N/A
<b>FEBRUARY</b>					
EL (18) A/05	DRUG ALERT CLASS 4: KYOWA KIRIN, BLEO-KYOWA POWDER FOR SOLUTION FOR INJECTION, 15,000 IU, PL 16508/0046	MHRA Drug Alerts	22-Feb-2018	Issued	N/A
MDA/2018/008	Aquilon series of nebulisers – CE mark withdrawn and supply ceased	MHRA Medical Device Alerts	22-Feb-2018	Issued	N/A
EL (18) A/03 and EL (18) A/04	DRUG ALERTS CLASS 2, GLAXO WELLCOME UK LTD, VENTOLIN ACCUHALER 200MCG AND SERETIDE ACCUHALER 50 MIC ...	MHRA Drug Alerts	21-Feb-2018	Issued	N/A
MDA/2018/007	Zimmer Biomet, specific hip and trauma instruments: risk of infection	MHRA Medical Device Alerts	15-Feb-2018	Issued	N/A
MDA/2018/006	Plum 360 infusion pumps – user actions required to prevent risk of interrupted infusion or delay to ...	MHRA Medical Device Alerts	15-Feb-2018	Issued	N/A
MDA/2018/005	Roche Tissue Diagnostics (Ventana Medical Systems) – OptiView DAB IHC Detection Kit, UltraView Unive ...	MHRA Medical Device Alerts	15-Feb-2018	Issued	N/A
MDA/2018/004	Recall of specific lots of RUSCH sensor (series 400) silicone and non-sterile rectal/pharyngeal tem ...	MHRA Medical Device Alerts	14-Feb-2018	Issued	N/A
DDL_Esmya	Esmya (ulipristal acetate) for uterine fibroids: monitor liver function in current and	MHRA Dear	09-Feb-2018	Issued	N/A

	recent users; ...	Doctor Letter			
EL (18) A/02	DRUG ALERT CLASS 2, ACTION WITHIN 48 HOURS, BAYER PLC, MAGNEVIST SOLUTION FOR INJECTION 0.5MMOL/ML I ...	MHRA Drug Alerts	01-Feb-2018	Issued	N/A
<b>MARCH</b>					
EL(18)A/06	DRUG ALERT CLASS 3 (ACTION WITHIN 5 DAYS); ASTRAZENECA; LYNPARZA CAPSULE 50MG (OLAPARIB); EU/1/14/95 ...	MHRA Drug Alerts	12-Mar-2018	Issued	N/A
MDA/2018/009	Bag valve mask (BVM) manual resuscitation system – risk of damage to lungs by delivery of excessive ...	MHRA Medical Device Alerts	02-Mar-2018	Issued	N/A
EL(18)A/06	DRUG ALERT CLASS 3 (ACTION WITHIN 5 DAYS); ASTRAZENECA; LYNPARZA CAPSULE 50MG (OLAPARIB); EU/1/14/95 ...	MHRA Drug Alerts	12-Mar-2018	Issued	N/A
MDA/2018/009	Bag valve mask (BVM) manual resuscitation system – risk of damage to lungs by delivery of excessive ...	MHRA Medical Device Alerts	02-Mar-2018	Issued	N/A

## **Example of Alert sent via weekly bulletin to GPs:**

SELDOC WEEKLY BULLETIN 23.03.2018



Dear GPs welcome to another weekly bulletin. This edition includes a notification from PHE regarding Measles, Influenza management protocol, OPEX, Easter Preparation and Free CPD events.

### **Influenza outbreak protocol:**

Following an influenza outbreak in a local care home, we have attached the London Care Home influenza protocol (Jan 2018). Also attached is the current Influenza prophylaxis and treatment protocols that can be followed for guidance as prepared by Sutton CCG. If you do experience an influenza outbreak during the OOH period, you are able to access clinical support from the director on-call, please ask the team leader to contact the Clinical Director on-call if this is required.

### **Prescription log sheets:**

Operations have identified that there are a number of prescription log sheets that have not been completed. Please ensure that each time you issue a prescription to a patient that the log sheet is completed with all relevant information including case number and clinicians name. A log sheet is available with all prescriptions and ensures we all comply with the security of handling our prescription forms.

### **Public Health England- Measles & Scarlet Fever Alert:**

Please see the attached letter from PHE regarding increased incidents of measles in the South East London Area. Please ensure you are vigilant of patient presenting with a rash and fever if MMR status is unknown. Attached is a copy of the NOID form, please ensure you are notifying PHE of any measles or scarlet fever cases.

### **OPEX:**

Through investigating incidents, preparing audits and participating in end-to-end call reviews. It has come to our attention that OPEX is not always being dialled before outgoing calls are made. When working at St Helier's Base, in the cars or on a home worker shift please ensure you are dialling OPEX before you dial the outgoing number. Please see the attached process for OPEX.

### **Pharmacy's open over Easter:**

Please see attached the full list of all opening hours for pharmacy's over the Easter period.

### **Free CPD events:**

*We are sorry that last week this did not include the location. Thank you to many of you who raised this with us, it great to see so many of you are reading and engaging with these bulletins. Thank you for the feedback.*

19<sup>th</sup> April 2018

6:30-7pm Canapés and networking

7pm-9pm presentation and discussion

Venue: Hanover House, Boardroom, 76 Coombe Road, Kingston upon Thames, KT2 7AZ

Topics to be covered include learning from complaints, serious incidents and medicines management. This learning informs policy's and procedures that guide your out of hours practice. This event carry's 2 free OOH specific CPD points which is highly beneficial for ensuring your CPD Log reflects the work you undertake in ALL settings.

Please RSVP by the 13<sup>th</sup> of April to [seldoc.clingov@nhs.net](mailto:seldoc.clingov@nhs.net)

Many thanks,

### **From the SELDOC Clinical Governance Team**

Dr Sarah Donald- Group Medical Director

Dr Sarah Elliott- Deputy Medical Director

Stephanie Supranowicz- Quality Manager

Mohamed Obiedalla- Lead Pharmacist